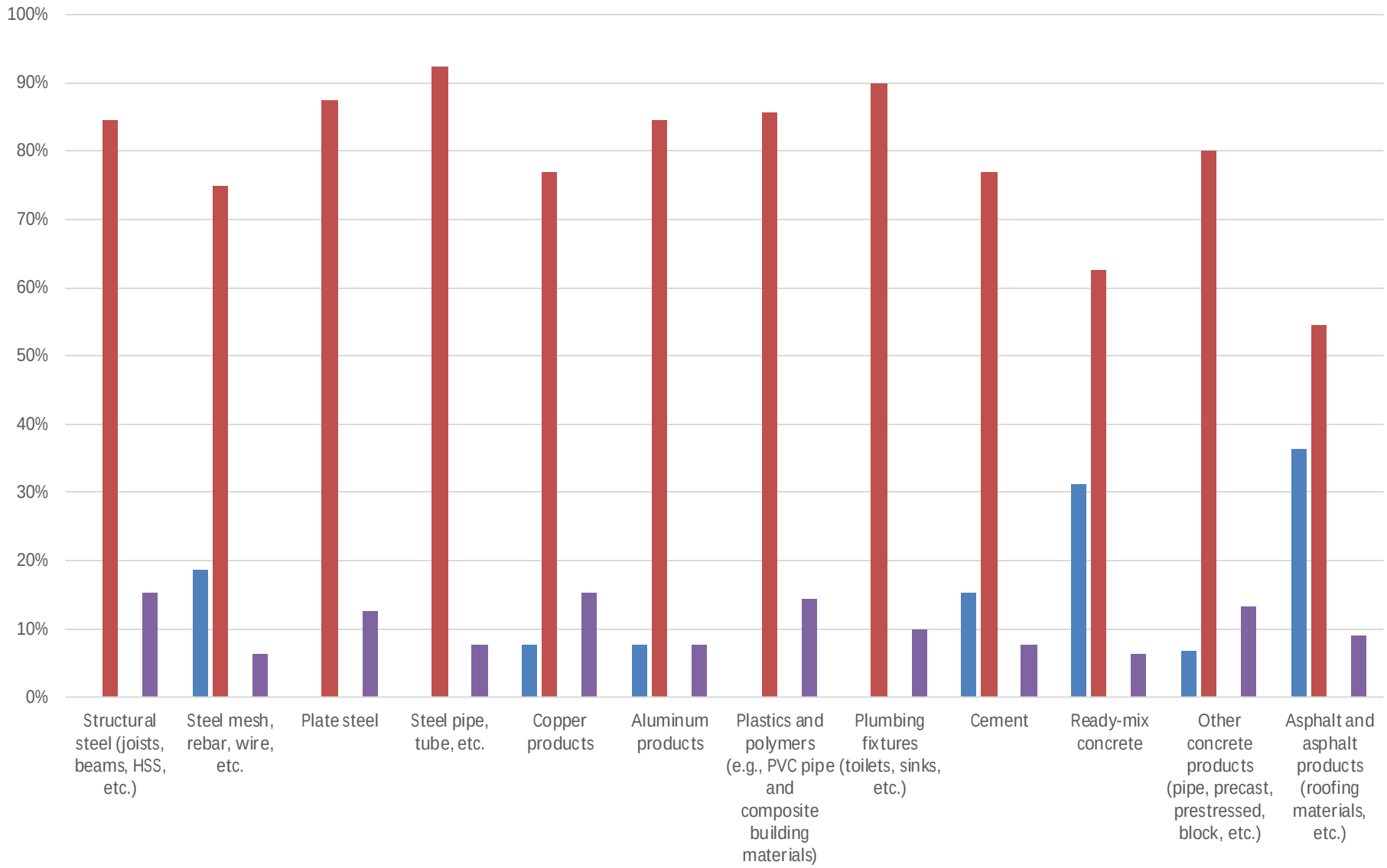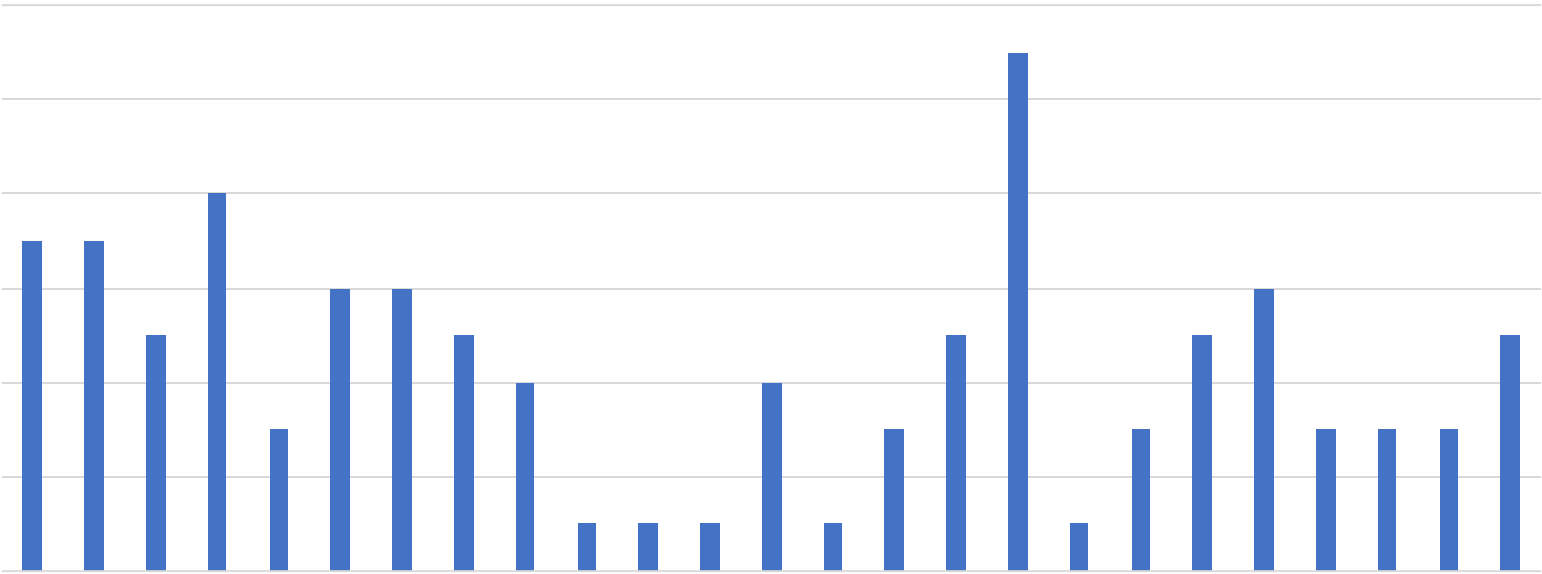Please tell us about your experience in the past year in obtaining